

# **Delivery Direct FAQ**

Save time and money without leaving your business. Your local SSC service center can deliver everything you need...fast.

### **How Can I Place an SSC Delivery Direct Order?**

To ensure the best possible customer experience, we recommend that orders be placed with one of our dedicated sales representatives, or directly through the service center. Our sales team is happy to assist you Monday-Friday, 7:30 am-6:00 pm (EST) and during normal business hours at your local service center.

# What are the Order Requirements?

Use any combination below and your order is eligible for SSC Delivery Direct.



3 Garage Doors



Minimum order of \$3,000



Maximum weight limit of 10,000 lbs.



1,000 lbs. of springs

## What is my Estimated Lead Time?

SSC is proud to be your trusted partner for quick deliveries. You can expect next-day or two-day delivery on qualifying purchases. With a delivery range of up to 150 miles, your delivery may be available as soon as the next day.

#### **How Much Will Fit on the SSC Truck?**

The SSC Delivery Direct trucks have a maximum weight limit of 10,000 lbs. The product mix will determine the truck configuration; we do not charge extra for long lengths!

#### **How Much Will This Cost Me?**

With an SSC Delivery Direct delivery, you never have to guess what your shipping fee will be. We charge a set delivery rate based on mileage, not product configuration. Check out your service center's location for pricing information.

## **How Will I Receive my Order?**

To ensure timely delivery acceptance, our standard practice is to deliver to your place of business with a team member there to receive the order.